Transmission Business Line
Oct. 13, 2004 Customer Conference Call
Notes

Participants
EWEB, Portland General, Klickatat, PRM, Seattle, Coral, BPAP, PowerEx, PNGC, Grant, Puget, Tacoma, Calpine, Avista Energy, PPL Montana, Pend Orielle

Review of Purpose of Calls
To keep everyone informed and help TBL customers prepare for upcoming changes.

Review of Timelines:
> Nov. 9 - Cutover to OATI. Start shakeout period.
> Dec. 6 – TBL starts taking corrective action, if necessary.
> Jan. 3 – TBL starts communicating curtailments via E-Tag.

Key Process Items
> 1) Matching and balancing of E-Tags.
> 2) TBL continues to require both E-Tags and RODS schedules.
> 3) Real-Time – TBL requires E-Tag prior to RODS schedule.

New Posting
E-Tag Matching and Balancing

Project Status
We are focusing activities on the Nov. 9 cutover to OATI. On Dec. 6, 2004, we will begin taking corrective action, if necessary. The project is looking good. We are mostly done with project process work and staff is heavily into testing and training. We are also beginning parallel checkouts and working through those details. Internal training starts on Oct. 25. Staff will have a total of 16 hours of training. We will be holding Scheduling Automation Forums in conjunction with the upcoming Scheduler's Meeting. Those forums are scheduled for the morning of Oct. 19 and the afternoon of Oct. 20. The session on the Oct. 20 is currently full. The Oct. 19 session has been expanded to accommodate more people and still has openings.

There are three draft postings currently being developed. They address cutover details, E-Tag validation as well as scheduling and E-Tagging timelines.

Tag-to-Schedule Scenario
TBL needs to be able to reconcile the E-Tag to the RODS schedule. This requires continuation of both E-Tagging and RODS scheduling during Phase I. We looked further at the issue of requiring E-Tags prior to schedules in Real-Time and we believe that we need to keep that requirement. It is the right way to go to make things work well. We will work through any issues that we discover in the Nov. 9 \–Dec. 5 shake-out period.

Question: Powerex – concerned about possible need to call every time we submit a tag

TBL response – First we check for a RODS account match, then we balance the E-Tag(s) to the RODS schedule at checkout. This means that you can still call in schedules as a batch.

TBL – We have heard your concern regarding the volume of calls and think we have some answers. We will test the effectiveness during the Nov. 9–Dec. 5 shakeout period.

Tag-to-Schedule Process Pool Error
We have researched the question regarding pool errors and found that the impacts of this project on pool errors through providing matching and balancing should decrease pool errors and improve the check-out process.

Cutover – Multi-Day Tags
There will be a posting on this issue. We expect it by early next week. On Nov. 9, we will switch to OATI tag approval and authority at midnight Central time (which is 10:00 p.m. PST) on Nov. 8. This timing is driven by NERC guidelines. This will impact our processing of multi-day tags. We will begin denying certain E-Tags that cross over the cutover time (possibly on the Nov. 25.) Right now we do not have any. We have technical requirements that will need to be completed in that timeframe. Pre-Schedule on the Nov. 8 will be handled as a normal day. We will endeavor to migrate the security keys for those E-Tags from our current system to the OATI system.

Question: Puget – Will we notice cutover on Nov. 8?
TBL response – No. We anticipate pre-schedule will be normal.

Question: Portland General – What about E/T tags for HE 22 on Nov. 8 to HE 10 on Nov. 9?
TBL response - We are leaning toward not allowing such E-Tags during that timeframe.

Question: Seattle – Can you provide some additional information about the five-minute rule?
TBL response – It is similar to the 15-minute rule on Pre-Schedule. It maximizes our ability to assure balancing. In the middle of the hour when we have the E-Tag and you phone in the schedule, we will raise it to your attention that there is a problem between the E-Tag profile and the RODS profile while we're on the phone with you. You will then have five minutes to change the E-Tag or the schedule to achieve a balance or TBL will need to take corrective action. Anytime we identify an incompatibility, we will let you know to give you a chance to fix it. The only exception is once we reach 20 minutes before the hour, we will take immediate corrective action.

Question: Powerex – Suppose we submit a tag at 11:00 for HE 13 but don't call with the schedule until the bottom of the hour?
TBL response – That is not a problem.

Question: Portland – What if TBL incorrectly denies a Tag?
TBL response – First, we need you to communicate that to us right away. We may need to make a change to our system to process things properly. Once we are aware of the issue, you can resubmit the E-Tag for correct processing. If the submittal windows are past, we still need you to resubmit

the tag and we will do everything in our power to get it approved, assuming we don't have the authority to do so ourselves. We can discuss this further on the next call.

Question: When there is no RODS account match, will the error message make that clear?
TBL response – Yes.